

Data Protection Notice

Hacousto Holland BV (hereinafter "4EVAC" or "we" or "us") welcomes you to our internet pages and mobile applications (together also referred to as "Online Offers"). We thank you for your interest in our company and our solutions and services.

1. 4EVAC respects your privacy

The protection of your privacy throughout the course of processing personal data as well as the security of all business data is an important concern to us. We process personal data that was gathered during your visit of our Online Offers confidentially and only in accordance with statutory regulations.

Data protection and information security are included in our corporate policy.

2 Controller

Controller for the processing of your personal data is Hacousto Holland BV ("we").

Our contact information is:

Hacousto Holland BV
Industrieweg 87
2651 BC Berkel en Rodenrijs
The Netherlands
info@4evac.com

3. Collection, processing and usage of personal data

3.1 Processed categories of data

The following categories of data are processed: Communication data (e.g. name, telephone, e-mail, address, IP address, company)

3.2 Processing principles

Personal data consists of all information related to an identified or identifiable natural person. In case of this website this only refers to IP addresses.

We collect, process and use personal data (i.e. IP addresses) only when there is either a statutory legal basis to do so or if you have given your consent to the processing or use of personal data concerning this matter, e.g. by means of registration.

3.3 Processing purposes and legal basis

We as well as the service providers commissioned by us process your personal data for the following processing purposes:

- Provision of this Online Offer
Legal basis: Legitimate interest on our part in direct marketing as long as this occurs in accordance with data protection and competition law.
- Resolving service disruptions as well as for security reasons
Legal basis: Fulfillment of our legal obligations within the scope of data security and legitimate interest in resolving service disruptions as well as in the protection of our offers.
- Self-promotion and promotion by others as well as market research and reach analysis done within the scope statutorily permitted or based on consent

Legal basis: Consent / legitimate interest on our part in direct marketing if in accordance with data protection and competition law.

- Product or customer surveys by postal mail

Legal basis: Legitimate interest in the improvement of products / services.

- Product or customer surveys performed via email and/or telephone subject to your prior express consent.

Legal basis: Consent.

Note: In case we involve a market research institute for the purpose of surveys, it shall only act based on our instructions and follow our directives.

- Sending email newsletters subject to the recipient's consent.

Legal basis: Consent

- Safeguarding and defending our rights.

Legal basis: Legitimate interest on our part for safeguarding and defending our rights.

3.4 Log files

Each time you use the internet, your browser is transmitting certain information which we store in so-called log files.

We store log files for 7 days to determine service disruptions and for security reasons (e.g., to investigate attack attempts) for a short period of time and delete them afterwards. Log files which need to be maintained for evidence purposes are excluded from deletion until the respective incident is resolved and may, on a case-by-case basis, be passed on to investigating authorities. Log files are also used for analysis purposes (without the IP address or without the complete IP address) on basis of section 3.3.

In log files the following information is saved:

- IP address (internet protocol address) of the terminal device used to access the Online Offer;
- Internet address of the website from which the Online Offer is accessed (so-called URL of origin or referrer URL);
- Name of the service provider which was used to access the Online Offer;
- Name of the files or information accessed;
- Date and time as well as duration of recalling the data;
- Amount of data transferred;
- Operating system and information on the internet browser used, including add-ons installed (e.g., Flash Player);
- http status code (e.g., "Request successful" or "File requested not found").

3.5 Children

Our Online Offers are not meant for children under 16 years of age.

3.6 Data transfer to other controllers

Principally, your personal data is forwarded to other controllers only if required for the fulfillment of a contractual obligation, or if we ourselves, or a third party, have a legitimate interest in the data transfer, or if you have given your consent. Particulars on the legal basis and the recipients or categories of recipients can be found in the section "Processing purposes and legal basis".

Additionally, data may be transferred to other controllers when we are obliged to do so due to statutory regulations or enforceable administrative or judicial orders.

- Service providers

We involve external service providers with tasks such as sales and marketing services, contract management, payment handling, programming, data hosting and hotline services.

We have chosen those service providers carefully and monitor them on a regular basis, especially regarding their diligent handling of and protection of the data that they store. All service providers are obliged to maintain confidentiality and to comply to the statutory provisions. Service providers may also be other Bosch group companies.

- **Transfer to recipients outside the EEA**

We might transfer personal data to recipients located outside the EEA into so-called third countries. Those recipients may also be other Bosch group companies. In such cases, prior to the transfer we ensure that either the data recipient provides an appropriate level of data protection or that you have consented to the transfer. You are entitled to receive an overview of third country recipients and a copy of the specifically agreed-provisions securing an appropriate level of data protection. For this purpose, please use the statements made in the contact section.

3.7 Duration of storage, retention periods

Principally, we store your data for as long as it is necessary to render our Online Offers and connected services or for as long as we have a legitimate interest in storing the data (e.g. we might still have a legitimate interest in postal mail marketing after fulfillment of our contractual obligations). In all other cases we delete your personal data with the exception of data we are obliged to store for the fulfillment of legal obligations (e.g. due to retention periods under the tax and commercial codes we are obliged to have documents such as contracts and invoices available for a certain period of time).

4. Usage of Cookies

In the context of our online service, cookies and tracking mechanisms may be used. Cookies are small text files that may be stored on your device when visiting our online service. Tracking is possible using different technologies. In particular, we process information using pixel technology and/or during log file analysis.

4.1 Categories

We distinguish between cookies that are mandatorily required for the technical functions of the online service and such cookies and tracking mechanisms that are not mandatorily required for the technical function of the online service. It is generally possible to use the online service without any cookies that serve non-technical purposes.

4.1.1 Technically required cookies

By technically required cookies we mean cookies without those the technical provision of the online service cannot be ensured. These include e.g. cookies that store data to ensure smooth reproduction of video or audio footage. Such cookies will be deleted when you leave the website.

4.1.2 Cookies and tracking mechanisms that are technically not required

We only use cookies and tracking mechanisms if you have given us your prior consent in each case. With the exception of the cookie that saves the current status of your privacy settings (selection cookie). This cookie is set based on legitimate interest.

We distinguish between two sub-categories with regard to these cookies and tracking mechanisms:

- **A) Comfort cookies**

These cookies facilitate operation and thus allow you to browse our online service more comfortably; e.g. your language settings may be included in these cookies. Comfort cookies are currently not used.

- B) Marketing cookies and tracking mechanisms

By using marketing cookies and tracking mechanisms we and our partners are able to show you offerings based on your interests, resulting from an analysis of your user behavior.

Statistics: By using statistical tools, we measure e.g. the number of your page views.

Conversion tracking: Our conversion tracking partners place a cookie on your computer ("conversion cookie") if you accessed our website via an advertisement of the respective partner. Normally these cookies are no longer valid after 30 days. If you visit certain pages of our website and the cookie has not yet expired, we and the relevant conversion partner can recognize that a certain user clicked on the advertisement and thereby was redirected to our website. This can also be done across multiple devices. The information obtained by means of the conversion cookie serves the purpose of compiling conversion statistics and recording the total number of users who clicked on the respective advertisement and were redirected to a website with a conversion tracking tag.

Retargeting: These tools create user profiles by means of advertising cookies or third-party advertising cookies so called "web beacons" (invisible graphics that are also called pixels or tracking pixels), or by means of comparable technologies. These are used for interest-based advertising and to control the frequency with which the user looks at certain advertisements. The relevant provider is the controller responsible for the processing of data in connection with the tool. The providers of the tools might disclose information also to third parties for the purposes mentioned above. Please note the data protection notices of the relevant provider in this context.

Please note that using the tools might include transfer of your data to recipients outside of the EEA where there is no adequate level of data protection pursuant to the GDPR (e.g. the USA). For more details in this respect please refer to the following description of the individual marketing tools.

4.2. Overview of the marketing tools and cookies we use

You will find an overview of the marketing tools and cookies we use.

Tool name:

Google Analytics

Provider: Google Ireland Limited, Gordon House, Barrow Street, Dublin 4, Ireland

Function: Analysis of user behavior (page retrievals, number of visitors and visits, downloads), creation of pseudonymous user profiles based on cross-device information of logged-in Google users (cross-device tracking), enrichment of pseudonymous user data with target group-specific information provided by Google, retargeting, UX testing, conversion tracking and retargeting in conjunction with

Google Ads.

Tool name: Google Tag Manager

Provider: Google Ireland Limited, Gordon House, Barrow Street, Dublin 4, Ireland

Function: Administration of website tags via a user interface, integration of program codes on our websites.

Tool name: Google Ads

Provider: Google Ireland Limited, Gordon House, Barrow Street, Dublin 4, Ireland

Function: Placement of advertisements, remarketing, conversion tracking

Further information is available at: <https://adssettings.google.com/authenticated>

Tool name: New Relic

Provider: New Relic Inc., 188 Spear Street, Suite 1000, San Francisco, CA 94105, USA

Function: Measurement of website availability and downtimes

Tool name: Mouseflow

Provider: Mouseflow ApS, Flaesketorvet 68, 1711 Copenhagen, Denmark

Function: Collects data of the user's navigation and interaction on the website in order to improve our website and the user experience. The data collected includes behavior from the user's mouse such as click/touch, movement, scroll and browser data such as browser model. The usage data is deleted twelve (12) months after the date on which it is collected.

Other essential and functional cookies:

- XSRF-TOKEN - used for security reasons. Duration: session. Essential cookie
- Hs - used for security reasons. Duration: session. Essential cookie
- svSession – used for user login. Duration 12 months. Essential cookie
- SSR-caching – used to indicate the system from which the site was rendered. Duration 1 minute. Essential cookie
- _wixCIDX – used for system monitoring and debugging. Duration 3 months, Essential cookie.
- _wix_browser_sess - used for system monitoring and debugging. Duration: session. Essential cookie.
- consent-policy – used for cookie banner parameters. Duration 12 months. Essential cookie
- smSession – used to identify logged in site members. Duration: session. Essential cookie
- TS* - used for security and anti-fraud reasons. Duration: session. Essential cookie
- bSession – used for system effectiveness measurement. Duration: 30 minutes. Essential cookie
- fedops.logger.X – used for stability and effectiveness of measurement. Duration: 12 months. Essential cookie
- wixLanguage – used on multilingual websites to save user language preference. Duration: 12 months. Functional cookie

4.3 Management of cookies and tracking mechanisms

You can manage your cookie and tracking mechanism set-tings in the browser and/or our privacy settings.

Note: The settings you have made refer only to the browser used in each case.

4.3.1 Deactivation of all cookies

If you wish to deactivate all cookies, please deactivate cookies in your browser settings. Please note that this may affect the functionality of the website.

5. YouTube and Google Maps

5.1 YouTube

This website uses videos from the video platform YouTube. YouTube is a platform that enables you to play video files. It is operated by Google Ireland Limited, Gordon House, Barrow Street, Dublin 4, Ireland and its parent company: Google LLC, 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA.

To increase the protection of your data when visiting our website, YouTube content is deactivated by default and integrated into the page in "privacy enhanced mode".

This way, a connection to YouTube, including a transmission of log data to YouTube, is only established when you perform an interaction with the player. This constitutes your consent. When you interact with the active YouTube player, data is also transmitted to Google as controller and contact is made with the Google DoubleClick advertising network, which may trigger further data processing operations over which we have no control.

You can revoke your consent at any time with effect for the future by reloading the website.

Further information on the scope and purpose of the data collected, the further processing and use of the data by Google, your rights and the data protection options you can select can be found in YouTube's privacy policy.

5.2 Google Maps

This online offer uses Google Maps map services. Google Maps is operated by Google Ireland Limited, Gordon House, Barrow Street, Dublin 4, Ireland ("Google").

Loading the map requires that you activate the corresponding plugin. If you activate the plugin, data will be transmitted to Google and the Google DoubleClick advertising network contacted. This may trigger further data processing operations over which we have no control. If the map is loaded, cookies are also used.

To find out more about the scope and purpose of Google Maps' activities to collect, further process, and use data, about possible transfers of personal data to third countries such as the United States, about your rights and the data protection options available to you, please consult Google's privacy policy.

6. Communication tools on social media platforms

We use on our social media platforms (e.g. LinkedIn) communication tools to process your messages sent via this social media platform and to offer you support.

When sending a message via our social media platform the message is processed to handle your query (and if necessary additional data, which we receive from the social media provider in connection with this message as your name or files).

In addition we can analyze these data in an aggregated and anonymized form in order to better understand how our social media platform is used.

We will forward the personal data you provide to the Bosch legal entity responsible for the processing of your query (for example, in the event your query refers to a product that is distributed by another Bosch legal entity). The legal basis for the processing of your data is our legitimate interest (Art. 6 para. 1 lit. f GDPR) or, if applicable, an existing contractual relationship (Art. 6 para. 1 lit. b GDPR). The processed personal data is deleted 180 days upon receipt of your message the latest.

7. Newsletter

This Digital Offer does not comprise a newsletter.

8. External links

Our Online Offers may contain links to third party internet pages – by providers who are not related to us. Upon clicking on the link, we have no influence on the collecting, processing and use of personal

data possibly transmitted by clicking on the link to the third party (such as the IP address or the URL of the site on which the link is located) as the conduct of third parties is naturally beyond our control. We do not assume responsibility for the processing of personal data by third parties.

9. Security

Our employees and the companies providing services on our behalf, are obliged to confidentiality and to compliance with the applicable data protection laws.

We take all necessary technical and organizational measures to ensure an appropriate level of security and to protect your data that are administrated by us especially from the risks of unintended or unlawful destruction, manipulation, loss, change or unauthorized disclosure or unauthorized access. Our security measures are, pursuant to technological progress, constantly being improved.

10. User rights

To enforce your rights, please use the details provided in the contact section. In doing so, please ensure that an unambiguous identification of your person is possible. Right to information and access: You have the right to obtain confirmation from us about whether or not your personal data is being processed, and, if this is the case, access to your personal data.

- **Right to correction and deletion:**
You have the right to obtain the rectification or completion of inaccurate personal data or deletion of your data as far as statutory requirements are fulfilled. This does not apply to data which is necessary for billing or accounting purposes or which is subject to a statutory retention period. If access to such data is not required, however, its processing is restricted (see the following).
- **Restriction of processing:**
You have the right to demand for – as far as statutory requirements are fulfilled – restriction of the processing of your data.
- **Data portability:**
You are entitled to receive data that you have provided to us in a structured, commonly used and machine-readable format or – if technically feasible – to demand that we transfer those data to a third party.
- **Objection to direct marketing:**
Additionally, you may object to the processing of your personal data for direct marketing purposes at any time. Please take into account that due to organizational reasons, there might be an overlap between your objection and the usage of your data within the scope of a campaign which is already running.
- **Objection to data processing based on the legal basis of “legitimate interest”:**
In addition, you have the right to object to the processing of your personal data at any time, insofar as this is based on legitimate interest. We will then terminate the processing of your data, unless we demonstrate compelling legitimate grounds according to legal requirements which override your rights.
- **Withdrawal of consent:**
In case you consented to the processing of your data, you have the right to revoke this consent at any time with effect for the future. The lawfulness of data processing prior to your withdrawal remains unchanged.
- **Right to lodge complaint with supervisory authority:**
You have the right to lodge a complaint with a supervisory authority. You can appeal to the supervisory authority which is responsible for your place of residence or your state of residency or to the supervisory authority responsible for us. This is:

Autoriteit Persoonsgegevens

Address

Hoge Nieuwstraat 8
2514 EL DEN HAAG
The Netherlands

Postal address

P.O. Box 93374
2509 AJ DEN HAAG
The Netherlands

Telephone: 088-1805250

Website: <https://autoriteitpersoonsgegevens.nl/nl>

11. Changes to the Data Protection Notice

We reserve the right to change our security and data protection measures. In such cases, we will amend our data protection notice accordingly. Please, therefore, notice the current version of our data protection notice, as this is subject to changes.

12. Contact

If you wish to contact us, please find us at the address stated in the "Corporate Information" section.

To assert your rights please use the following link: <https://request.privacy-bosch.com/entity/st/lang/en-GB/>

To notify data protection incidents please use the following link: <https://www.bkms-system.net/bosch-dataprotection>

For suggestions and complaints regarding the processing of your personal data we recommend that you contact our data protection officer:

Data Protection Officer
Information Security and Privacy (C/ISP)
Robert Bosch GmbH
Postfach 30 02 20
70442 Stuttgart
GERMANY

or

DPO@bosch.com

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